



As trustee for The Whytehouse Family Trust

NSN SOLOSAFE: GETTING TO KNOW YOUR DEVICE





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NSN SOLOSAFE: WHAT YOU WILL GET



PERSONAL
EMERGENCY DEVICE
& BOX

CHARGING CRADLE



USB CHARGING CORD



POWER PLUG /
ADAPTER





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NSN SOLOSAFE: GETTING TO KNOW YOUR DEVICE



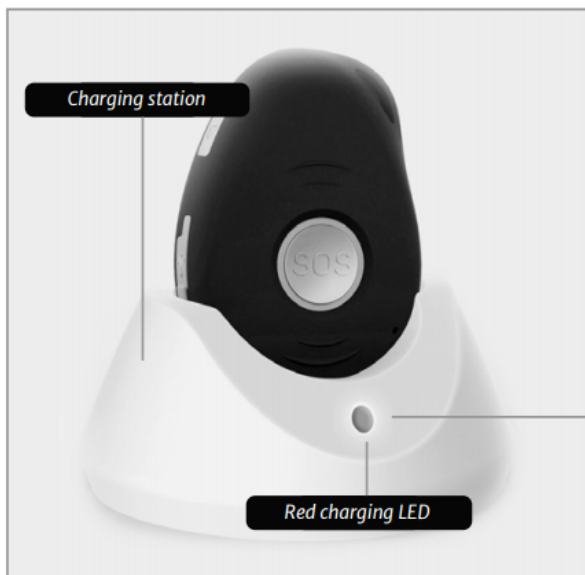
DEVICE CHARGING:

For the first time use, please fully charge the battery for around 2-3 hours ***Do not use** any other power adapter.

USING THE USB CHARGER OR DOCKING STATION TO CHARGE:



- Place the device on the docking station
- Connect the micro USB side of the cable to the docking station port and connect the other end of the cable to the designated AC power plug (USB/AC adaptor)
- When charging, the RED LED (on docking station) will display a bright RED LIGHT. After fully charged, the RED LIGHT will be dimmed. *** See below image**
- We recommend you charge the pendant every night if it is being worn (It is a good idea to keep the charging station in a common room where staff can easily access the device.

Overview of charging station



Placing the device in the charging station

Please make sure you place the device in the correct position. It is in the correct position when the red LED glows brightly and it vibrates. When you place the device in the station correctly it will turn on automatically if it was turned off.

-  When charging the Red LED will be bright.
-  When fully charged the Red LED will be dull.
It is seated behind the plastic base.

SWITCHING THE DEVICE ON & OFF:

- To turn on the device, press the side button until the device vibrates, all LED's will flash rapidly. The device can also be turned on automatically by charging via the USB or docking station.
- To turn off the device, press and hold the side button and the SOS button together until the device vibrates & LED's turn off.

WHAT DO THE LIGHTS MEAN?

LED	BLUE ON (SOLID)	BLUE BLINKING QUICKLY	BLUE BLINKING SLOWLY	GREEN BLINKING EVERY 3 SECONDS
STATUS	THE DEVICE IS CHARGING	BATTERY POWER IS LOWER THAN 15%	DEVICE HAS BEEN FULLY CHARGED	GPS SIGNAL

SENDING AN SOS ALERT:

- Hold down the SOS button until the device vibrates, in approximately 30 seconds, our operators will have 2-way communication to the user (if opted for 2-way communication) if opted for 1-way communication, please allow 30 seconds for audio to be delivered back to operators.
- Please **do not press** the SOS button again as this can 'hang up' your duress to our operators



When you need help

Press the SOS button down for 3-4 seconds or until you feel a vibration.



When you need help

In approximately, 30 seconds our operators will have 2-way communication to the device user and can see their exact GPS



When you need help

From the audio received, our operators will determine the best emergency action to take (e.g. Police, Ambulance or relevant keyholders to be notified) and will arrive exactly to your location